



Instructions for returning a Shipping Box

Step 1:

Notify us that you wish to send the instrument or pedal to us. Wait for confirmation from us before shipping.

Step 2:

After communicating with us please prepare the parcel as follows:

- Layer 1: Pack the instrument in the black carry case with a layer of bubble wrap or other protective wrapping covering the outside.
- Layer 2: Place a layer of protective wrapping between the instrument and the shipping box cardboard wall to cushion the instrument from shock.
- Ensure that the Shruti is snug in the box and doesn't move before sealing the box.
- Handwrite the following return address on the side of box:
Shruti Box Company, Helyg Fach, Lon Helyg, Llechryd,
Cardigan, Ceredigion SA43 2NE.

Step 3:

We will notify you upon receipt of your package.

Please note: It is your responsibility to ensure that any item shipped is securely packaged. Shruti Box Company will not be held responsible for any item received in a damaged condition, as a result of either sub-standard packaging or shipper negligence.